

Panorama Bulletin

February 17, 2015

Information Bulletin 0027

Quick Reference: *Special Considerations – in order to end date some special considerations a duplicate may have to be deleted.*

At some point special considerations may have to be end dated when they should no longer affect the forecaster. In some cases there are duplicate special considerations so one will have to be deleted prior to entering an Effective Date To.

Impact:

- 1. An error message will return “Duplicate Special Consideration Already Exists” when a record is end dated that has a duplicate**
- 2. If the Special Consideration is not deleted and then end dated the antigen will not be forecasted**

Procedure to fix:

With the Client in context:

1. From Left Hand Nav choose Special Considerations
2. Review the list of Special Considerations
3. If there is a duplicate record with the same antigen – click on the date hyperlink of the oldest one
4. Once the information is displayed in the Add/Update Special Consideration section – choose Delete Reason “No Longer Applicable” and click the Delete button
5. Now choose the remaining record by clicking the date hyperlink
6. In the Add/Update Special Consideration section click on the calendar icon and select the applicable date for the Effective Date To.
7. Click SAVE
8. Review the list of Special Considerations to see the selected record now has an Effective To date.
9. The antigen should now be forecasted if applicable.

Contact

If you have any questions or concerns please contact your Superuser.

REFERENCES & RESOURCES:

- N/A